

SOLUTION BRIEF

Hybrid Observability powered by AI

LogicMonitor's intelligent, data-first platform surfaces the metrics that matter, seamlessly blending the hybrid world of physical devices with digital interactions to create extraordinary employee and customer experiences and deliver business outcomes.

Unlocking business success through effortless IT operations

In today's rapidly evolving technological landscape, effective IT Operations is more critical than ever as organizations heavily rely on seamless and reliable digital infrastructures to ensure business continuity, optimize performance, and adapt to dynamic market demands. The increasing complexity of IT systems underscores the pivotal role of efficient IT Operations in enhancing user experiences, delivering resilient services, and sustaining overall business competitiveness.

LogicMonitor gives you operational visibility into your complex hybrid IT environment. You can anticipate problems, quickly spot where problems are, and why they exist with a platform that was built for fast deployment and ease of use, so your teams can spend less time monitoring and more time innovating.

A platform built for hybrid enterprise IT environments

Hybrid IT environments are a critical fixture in the technological landscape. Our 2023 Future Further Report shows 71% of IT decision makers believe hybrid IT is here to stay.

While offering efficiency, resilience, and innovation for most organizations, these environments pose complexities. Many IT ops teams resort to using disparate tools for monitoring across cloud and onpremise setups. This creates more complexity, which drives the risk of missing performance and outage signals, leading to excessive time and financial investments in maintaining and integrating a convoluted stack. Moreover, managing hybrid infrastructures demands a broader range of skill sets than your team may possess.



Unified experience

- Single view across multi-clouds and on-prem
- Seamless monitoring and troubleshooting
- Shared dashboards, alerts and insight
- Service Insights to visualize business impact

Layered intelligence

- Forecasting and dynamic thresholds
- Alert correlation and actionable insights
- AI-driven analysis and anomaly detection

Hybrid coverage

- · Agentless discovery
- Integrations with 2500+ technologies
- APIs enabling integrations with custom apps



LogicMonitor is designed for quick deployment. It seamlessly connects to your existing infrastructure, collecting telemetry and providing visibility across multicloud and diverse infrastructures, as well as applications and business services.

Additionally, LogicMonitor offers a layered intelligence approach. This directs attention to anomalies, trends, and combs through thousands of events. It creates the insight you need to find and fix problems when every minute counts.

Proven success

"

LogicMonitor partners with over 2,400 enterprises spanning across diverse industries and public sector organizations worldwide. Our dedication to our customers extends far beyond the initial implementation, focusing on delivering best-in-class support. Innovation is in our DNA, driving our steadfast dedication to providing business outcomes that empower our customers to transcend limits.



The number one benefit of

single pane of glass. Having

unified observability helps us

drive towards common goals

With LogicMonitor, we end up

achieving the common goal for the organization as one."

looking at different sets of data.

rather than different people

unified observability is having a

SOFTWARE

TRUE FIT

With LogicMonitor, the biggest advantage is the ability to minimize unplanned downtime and to understand our traffic patterns, which is especially important when we see a massive increase in holiday level traffic."

Don Jackson

Sr. Cloud Operations Manager

HEALTHCARE

MCKESSON



Having LogicMonitor's hybrid observability solution in place has been the glue to everything between business and technology. Our team praises the product and how it has empowered us to focus on innovation and growth."

Jonathan Toulon
VP, Infrastructure Engineering

Sankeet Lokhande Senior Engineer